

## New Appointment System

The practice has introduced a new appointment system (1<sup>st</sup> July 2011) which aims to improve access to the Doctors and Nurse Practitioner.

The practice is adopting the Stour Access System. This innovative system is backed by the NHS Institute for Innovation and Improvement.

Appointments with a doctor or nurse practitioner can be made by telephoning the surgery. You will be asked for a contact number for the doctor or nurse practitioner to call you back at a time that is convenient to you.

After a brief discussion the doctor or nurse practitioner will, if necessary, arrange a suitable time with you for an appointment. On many occasions you may not need to come for an appointment as your problem may be dealt with by telephone, saving you time. Although patients are usually seen on the same day, it is advisable to telephone a day or two before you actually need an appointment.

Appointments with a Practice Nurse or the Health Care Assistant can be made by telephoning reception as usual.

## WHAT SERVICES DO WE PROVIDE in DIPTON?

A CHOICE OF MALE GP or FEMALE NURSE PRACTITIONER

NURSE PRACTITIONER FOR MINOR AILMENTS & WOMENS HEALTH

PRESCRIPTIONS IN 24HRS

COLLECT AT THE SURGERY OR PHARMACY, DELIVERY AVAILABLE IF NEEDED.

CHOICE OF APPOINTMENT TIMES AM, PM & A LATE WEEKLY SURGERY FOR THOSE WHO CANNOT ATTEND DURING THE DAY

CONTRACEPTION & SEXUAL HEALTH ADVICE (TEENAGERS WELCOME)

ANNUAL CHRONIC DISEASE MANAGEMENT APPOINTMENTS

DIABETIC , CORONARY HEART DISEASE

ASTHMA / RESPIRATORY

MIDWIFE ANTE-NATAL CLINIC

HEALTH VISITOR – CHILD HEALTH & VACCINATIONS

DIETICIAN

COUNSELLOR

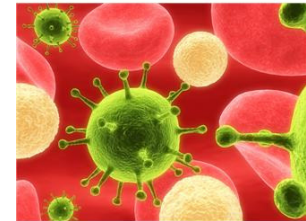
PODIATRIST (Diabetic Foot Care)

CERVICAL SCREENING

CARDIO VASCULAR DISEASE SCREENING

# Dipton Surgery

Oakfields Group



## New Appointment System

Flu Clinics Available Call or Ring to Book your appointment 01207 571222

[www.diptonsurgery.co.uk](http://www.diptonsurgery.co.uk)

All Telephone Calls are recorded for training and monitoring purposes.

New Patients Welcome

Call in To Register

## Opening Times

Open daily 8.30am – 6pm

Late opening Wednesday  
booked appointments only  
6pm-7.15pm

Closed One Thursday  
afternoon Monthly for  
Essential Staff Training

### Administrative Staff

**Practice Manager**

Jeanette McGeary

**Practice Secretary**

Jean Errington

**Lead Receptionist**

Trina Gladstone

**Receptionists**

Linda Hall,  
Deborah Armstrong  
Lorna Stokoe  
Emma Levick

## **PRACTICE TEAM**

**Dr John Ellis**

He has worked in the North  
East and Scotland as a GP for  
the last nine years

**Specialist Areas**

**Care of the Elderly**

**Sessions AM & PM Friday**

**Dr Pratim Sarkar**

Dr Sarkar trained at Edinburgh  
University and qualified in  
2000

He has worked in A&E  
departments and has spent  
the last 5 years as a GP in the  
North East

**Dr Sarkar joined Dipton  
Surgery in June 2009**

**Sessions Monday - Thursday**

## **NURSE TEAM**

**Julie Davison**

**Nurse Practitioner**

Julie Qualified as a Nurse  
practitioner in July 2008 from  
Lancaster University

**Specialist Areas: Heart Disease,  
Diabetes, Contraception & Sexual  
Health, Minor Ailments**

**Julie Redshaw**

**Practice Nurse**

Julie became a Practice Nurse in  
1991

**Specialist Area : Asthma, Chronic  
Obstructive Airways Disease and  
Cervical Screening**

**Kay Marshall**

**Health Care Assistant**

Kay qualified as a Health care  
Assistant in 2009

Kay assists the nurses with Health  
Checks, Bloods, BP monitoring .  
Flu Injections, ECGs

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